

## OUR FACILITIES AND LOCATION

SWLA Center for Health Services has state of the art facilities with up-to-date technology and services.

The Health Center's main site is a 56,000-square foot complex that occupies one city block in the beautiful city of Lake Charles, Louisiana. It houses thirty (30) examination rooms, nine (9) dental suites, a medical laboratory, a full-service pharmacy, a fitness area and exercise room, expansive waiting rooms, conference rooms, and class rooms.

Through a partnership with the Lafayette Housing Authority, SWLA operates a 2,500 square foot medical satellite site facility in Lafayette, and plans to build a 26,400 square foot facility which will offer medical and oral health care, along with KidMed and WIC services.

Acadia Parish is home to the newest satellite site of SWLA. The Crowley facility offers medical visits as well as dental in its 5,000 square foot office complex.

SWLA Center for Health Services is continuing to increase primary and preventive health services in family medicine, women's health, dentistry, behavioral health, fitness and wellness, community outreach, and substance abuse.

The modern buildings, dedicated physicians, and support staff, permit us to fulfill our mission of caring for the community.

SWLA Center for Health Services at Lake Charles  
2000 Opelousas Street P.O. Box 19010  
Lake Charles, LA 70616-9010

SWLA Center for Health Services at Lafayette  
716 Hellen Street PO Box 92492  
Lafayette, LA 70501-3468

SWLA Center for Health Services at Crowley  
613 John F. Kennedy Drive  
Crowley, LA 70526



## OUR MISSION

The mission of the Center for Health Services is to provide quality, comprehensive primary and preventive health care and support services in safe environment of caring, respect and dignity in a cost effective manner. The Center for Health Services patients have rights and responsibilities, including but not limited to chronic and acute illnesses and pain management. We are committed to protecting the privacy of patient's personal health information. The Center for Health Services provides service to medically uninsured and underserved residents in Calcasieu and surrounding parishes without regard to race, creed, color, age, sex or sexual orientation.

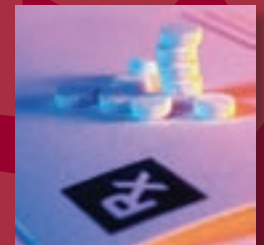
## PATIENT BILL OF RIGHTS

1. *You have the right to know what's going on. If you don't, know ask questions until you are sure you understand.*
2. *You have the right to be interviewed and counseled about personal matters in a private office.*
3. *You have the right to know why certain information is wanted, needed or asked for.*
4. *You have the right to consent in advance to any visits made to your home.*
5. *You have the right to expect that your medical records with your name on them will not be given to anyone without your permission.*
6. *You have the right to expect that your care will not be discussed in a casual manner with anyone inside or outside the clinic.*
7. *You have a right to know what the doctor found as a result of examining you. You have the right to know about any medication or treatment that the doctor believes you should have and you have the right to accept or refuse such medications and treatments.*
8. *You have the right to be treated with respect and dignity as an individual person.*
9. *You have the right to make known to members of the Performance Improvement Committee, or the person in charge, any problems encountered during a visit to the clinic.*
10. *You have the right to choose your provider for routine medical care.*
11. *You have the right to have your pain assessed and managed.*
12. *Please discuss any questions about the above with your provider.*

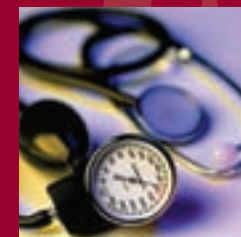


## SWLA CENTER FOR HEALTH SERVICES

A JOINT COMMISSION ACCREDITED FACILITY



*Caring For Our Community*



[www.swlahealth.org](http://www.swlahealth.org)

## ABOUT US

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SWLA Center for Health Services is a 501(c)(3) community-based organization providing preventive and primary health care for the entire family regardless of their ability to pay. We also welcome Medicare, Medicaid, private insurance and self-pay patients.

SWLA Center for Health Services is a Joint Commission Accredited, Federally Qualified Health Center focused on providing quality comprehensive perinatal, pediatric, adolescent, adult and geriatric care. A senior management team leads the organization and conducts day-to-day operations. The Health Center is governed by a twelve-member Board of Directors.

## HOURS OF OPERATION

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### SWLA AT LAKE CHARLES

Monday, Wednesday and Thursday from 8:00 am to 5:00 pm; Tuesday from 10:00 am to 7:00 pm; and Friday from 8:00 am to 12:00 noon.

Phone: 337.439.9983 Fax: 337.439.8898

### SWLA AT LAFAYETTE

Monday and Wednesday 8:00 am to 5:00 pm, Tuesday and Thursday 8:00 am to 7:00 pm, and Friday from 8:00 am to 12:00 noon.

Phone: 337.769.9451 Fax: 337.769.9460

### SWLA AT CROWLEY

Monday, Wednesday 8:00 am to 5:00 pm, Tuesday and Thursday 8:00 am to 7:00 pm, Friday 8:00 am to 12:00 pm

Phone: 337.783.5519 Fax: 337.783.5521

## SWLA ORAL HEALTH SERVICES

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SWLA Center for Health Services – Lake Charles is proud of the nine (9) dental operatories located in the CITGO Healthy Community Resource Center. SWLA Center for Health Services – Crowley has two dental operatories and dental laboratory. Services offered by the Dental department include: new patient exams, cleanings, digital x-rays, gum treatment, fillings, root canal treatment, dentures, partials, emergency exams, veneers, bridges, and inhalation sedation. Patients of all age groups from pediatric, adolescent, adult and geriatric are welcome.

Call 337.493.5145 for more information.

## FITNESS CENTER

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This state-of-the-art fitness center located in the CITGO Healthy Community Resource Center of SWLA Center for Health Services – Lake Charles is equipped with the latest in fitness equipment and technology which includes: FitLinxx, an indoor walking track, whirlpool, sauna, personal lockers, free weights, twenty-two (22) cardiovascular machines, fifteen (15) strength machines, personal trainers and nutritional education, programs such as KID FIT, Biggest Loser, Healthy Steppers (walk club) and Zyderobics and Step Aerobics classes. You do not have to be an established patient of SWLA Center for Health Services to be a member of the Fitness Center.

Call 337.493.5198 for more information.

## SERVICES

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- Obstetrics/Gynecology
- Pediatrics
- Internal and Family Medicine
- Women's Health
- Kid Med/WIC
- Immunizations
- Nutrition Counseling
- Case Management
- Laboratory
- Pharmacy
- Outreach/Health Education
- HIV Testing and Education
- Oral Health (Dentistry)
- Physical Fitness and Wellness Programs/Aerobics
- Behavioral Health Management
- Substance Abuse Prevention and Counseling
- Podiatry (Foot treatment)
- Optometry (Eye Care)



## PROFESSIONAL SERVICES

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A dedicated staff of professionals provide a wide range of health care services:

- Physicians
- Dentists
- Nurse Practitioners
- Registered Nurses
- Licensed Practical Nurses
- Certified Nursing Assistants
- Laboratory Technicians
- Nutritionists
- Pharmacists and Pharmacy Technicians
- Case Managers
- Administrative/Support Personnel